



#(care)
 #(holidayswithcare)
 #2020(parenthesis)



According to this year's EU and government health protection directives, our Season 2020 (Care) plan consists of the following:

Public Areas

- All our staff this year will have their smiles hidden behind facemasks and other personal protecting equipment.
- We will all be greeted from a distance and our hands, even thoroughly clean, will not offer any handshakes and hugs.
- We have made arrangements to all public areas so that social distancing can be more easily achieved.
- There will also be hand sanitation stations, distancing markings and reminding notices available everywhere.
- Ventilation this year is even more essential. In public areas (lobby, restaurant) we will avoid using AC whenever possible and keep the sea breeze in for fresh air.

Rooms

- All our cleaning schedules and protocols are enhanced and special equipment will be used. In addition to those, all checked-out rooms will be thoroughly disinfected.
- Our staff will try to keep entering your room to the minimum. Therefore, on arrival you can choose weather to allow room-cleaning service every second day or avoid it at all. Do not worry though, we will be delivering clean linen and resupply you with all essentials immediately on your request.
- Some of the non-essential room equipment like decorative fabrics and pillows, printed material, coffee and tea facilities will be removed.
- We will be providing you with disinfectants, wipes and personal protective equipment like masks and gloves should you wish to use it, although not required by guests.

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Meals

- Breakfast, Lunch and Dinner will be served at our restaurant daily.
- We have set the tables in a distance to meet social distancing measures and we will be thoroughly cleaning and disinfecting all equipment used.
- Our restaurant staff will be there too to implement all the social distancing measures needed.

Facilities

- Our pool and beach will be operating as usually, with some added social distancing measures and their own disinfection protocols. To avoid large gatherings, no entertainment will be offered this .
- All the above measures –and plenty more behind the scenes – will be based on your cooperation with our staff. That entire staff is thoroughly trained, in particular on this (care) plan and special hygiene protocols. In addition to that, all actions and procedures are certified by government officials. Our. The health and wellbeing of all, YOU (our guests) and US (promise for a great service is even more present in this “parenthesis” season. We fully understand that it will be strange not to be able to serve you in our signature manner our team members) are definitely of an utmost importance. As long as we are healthy, we can still enjoy the sun, the sea, the island, a different, yet still great holiday.

Hospitality and (Care) bear no interludes



CORAL
HOTEL

The logo for Coral Hotel. The word 'CORAL' is written in a blue serif font, with the letter 'O' replaced by a red coral reef graphic. Above the 'O' are three blue dots of increasing size. Below 'CORAL', the word 'HOTEL' is written in a grey serif font.